
RACK RATES & INFORMATION

PRIVATE & CONFIDENTIAL



CONTACT US

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UPENDO HOUSE HOTEL – RACK RATES 2026 / 2027

STO / AGENCY DISCOUNT 20%
ACCOMMODATION ONLY

				HIGH SEASON 1 JUNE - 15 JULY	PEAK SEASON 16 JULY - 15 SEPT	HIGH SEASON 16 SEPT - 31 OCT	GREEN SEASON 1 NOV - 19 DEC	PEAK SEASON 20 DEC 26 - 10 JAN	HIGH SEASON 11 JAN - 31 MAR	GREEN SEASON 1 APR - 31 MAY
MAX OCCUPANCY		INCLUDED OCCUPANCY	PER NIGHT ON BED & BREAKFAST BASIS (half-board & full-board supplements available - see below)							
ADULTS	KIDS		RACK	RACK	RACK	RACK	RACK	RACK	RACK	RACK
SUPERIOR BALCONY (3)	2	0	2	\$260	\$300	\$260	\$200	\$300	\$260	\$200
SUPERIOR BATH (2)	2	0	2	\$260	\$300	\$260	\$200	\$300	\$260	\$200
DELUXE BALCONY (3)	2	0	2	\$230	\$260	\$230	\$180	\$260	\$230	\$180
DELUXE	2	0	2	\$200	\$240	\$200	\$160	\$240	\$200	\$160

AGENT ONLY OFFERS

LONG STAY DISCOUNT - 10% on the room rate is applicable to all room types for stays of 5 nights or more during High & Green seasons.

MULTI ROOM DISCOUNT - 10% discount applied when 5 or more rooms are booked for the same group (minimum of 3-night stay).

Meal supplements: Half Board - \$50 / Full Board \$85 (per person per night)
3 courses from the all-day menu served at our restaurant Boho Social (exclusions apply)

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UPENDO HOUSE HOTEL – TERMS & CONDITIONS

Booking Policy	High / Green Seasons	Peak Season	Other
Reservation hold On request, accommodation held for	7 days	48 hours	
Deposits Due 7 days after invoice is issued	30%	50%	100% if less than 30 days to check in
Balance payment Due number of days before check in	15 days	30 days	
Cancellation fee Requests must be made in writing with acknowledgement from reservations team	30% fee if notification is less than 15 days before check in	50% fee if notification is between 45 and 30 days of check in 100% fee if less than 30 days before arrival	100% fee - no show, or change of mind after arrival

HOTEL POLICIES

- Check in: 14.00 / Check out: 11.00
- 24 hour check in with notice. Arrivals from 22.00-07.00 require booking from day before.
- Early check in cannot be guaranteed but offered where possible. Bag store and access to facilities permitted on arrival.
- No check in / check out on 24th & 25th December 2026 or 1st January 2027
- Minimum stay of 2 nights – any accommodation (3 nights in Festive)
- Festive season celebrations - a supplementary \$100 per guest will be levied on all guests' resident on 31 December to cover compulsory attendance at special dinner in our Hotel restaurant, The 5th.

GENERAL INFORMATION

- Any guest over the age of 5 at time of check in is classed as adult for occupancy and Meal plans
- Children under 5 are welcome in any room. If a foldaway crib is required, this can be set up in Superior rooms only.
- The Hotel will collect a levy of \$4 per person per night at check out for the Zanzibar Infrastructure Tax (subject to change)
- Excursions, Experiences and Transfers can be arranged with the reservations team or on site with the hotel team.
- During stay, the Hotel contact number is +255 772 389 002

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